

ALARM USER RESPONSIBILITIES

1. Have a thorough knowledge and understanding of the alarm system and its full use.
2. Promptly cancel accidental alarm activations through the alarm monitoring company.
3. Properly maintain all alarm equipment, requesting service when indicated.
4. Ensure that all points of protection are secure and ready to arm prior to arming the alarm system. When disarming, note keypad information.
5. Ensure that all key holders or any persons with legal access to the property be thoroughly knowledgeable of codes, alarm company contact information, and use of the alarm system.
6. Keep City of Huntsville Alarm Permit current and properly displayed.
7. Advise the HPD Alarm Unit and the alarm/monitoring company of any changes in alarm ownership, primary and/or secondary contact information, and termination of alarm service.
8. Advise the alarm company prior to any remodeling of the property protected by the alarm system and prior to obtaining indoor pets.
9. Return False Alarm Follow-up reports to the HPD Alarm Management Unit within 14 days of receiving notice.
10. Make every effort to prevent false alarms.



FOR YOUR PROTECTION

Please request to see the AESBL ID card of ALL alarm technicians and/or alarm representatives. If the representative does not possess a valid and current AESBL ID, you should NOT allow the individual access to your property.

The AESBL number must appear on all:

- Advertising
- Business Cards
- Contracts
- Invoices
- Letterheads
- Printed Material
- Service Tickets
- Signs/Decals
- Trucks

If you have any concerns, please contact **the Alabama Electronic Security Board of Licensure:**

7956 Vaughn Road, PMB 392
Montgomery, Alabama 36116
Phone: (334) 264-9388
Fax: (334) 264-9332
email: aesbl@aol.com
<http://www.aesbl.alabama.gov/>

IMPORTANT

It is unlawful for an alarm user/owner to do business with an alarm company or person who is not properly licensed in the City of Huntsville and registered with the Huntsville Police Department.

